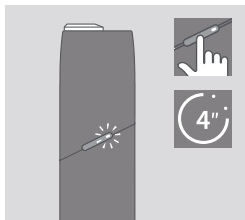
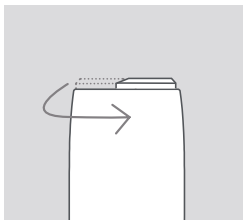


# How to use your IQOS Multi



## 1. TURN ON

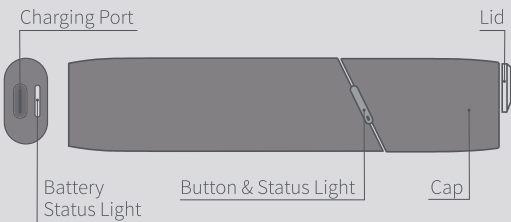
Press and hold IQOS Multi Button for 4 seconds, then release. Battery Status Light and Button & Status Light will flash.

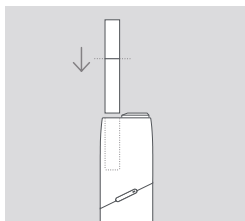


## 2. OPEN

Rotate Lid counter-clockwise.

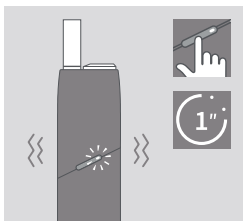
## IQOS 3 Multi





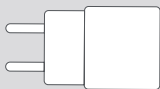
### 3. INSERT HEETS™ TOBACCO STICK

Insert and gently press the HEETS™ tobacco stick to the line on the filter.

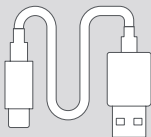


### 4. START HEATING

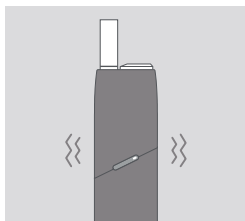
Hold Button until IQOS Multi vibrates and Button & Status Light pulses white.



Power Adaptor



Charging Cable



### 5. BEGIN USE

Start using once IQOS Multi vibrates twice and Button & Status Light is solid white.



### 6. NEARLY COMPLETE

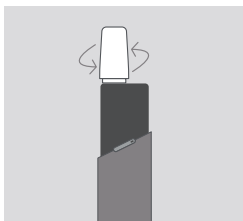
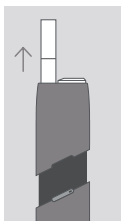
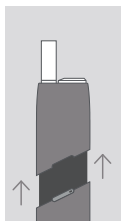
To signal the last 30 seconds, IQOS Multi will vibrate twice and Button & Status Light pulses white.



IQOS Cleaning Tool



IQOS Cleaning Sticks



## 7. REMOVE HEETS™ TOBACCO STICK

Slide Cap upwards  
and then remove used  
HEETS™ tobacco stick.

## TO CLEAN

Slide Cap upwards  
and remove completely.  
Insert IQOS Cleaning  
Tool and rotate gently.  
Clean daily for optimal  
experience.

## ENGAGE WITH IQOS

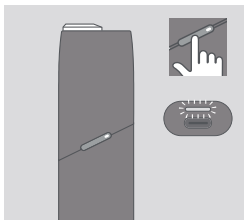
For the full user guide and Customer Care support,  
visit [www.iqos.com](http://www.iqos.com)

Download the IQOS Connect App on Google Play.\*



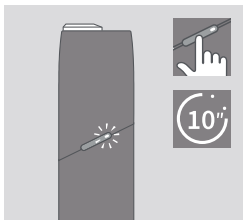
\*Google Play and the Google Play logo are trademarks of Google LLC.  
\*IQOS Connect App may not be available in your country.

## Quick Tips



### TO CHECK BATTERY STATUS

Tap IQOS Multi Button to check battery level.



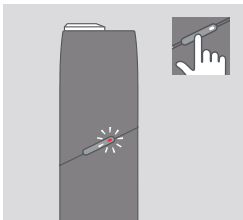
### TO RESET

Press and hold IQOS Multi Button for 10 seconds, then release. Battery Status Light and Button & Status Light will fade in, flash twice, will fade in and out to confirm a reset.



### LIGHT FLASHES WHITE TWICE

IQOS Multi is outside operating temperature ( $<0^{\circ}\text{C}/>50^{\circ}\text{C}$ ). Wait until device is within temperature limits.



### LIGHT FLASHES RED

Reset IQOS Multi. If flashing persists, please contact Customer Care.