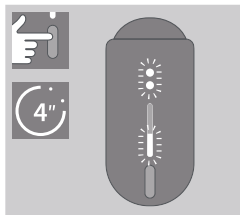
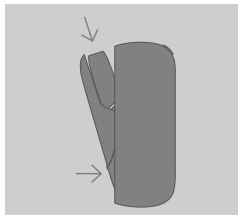


# Getting Started



## TURN ON

Press and hold IQOS 3 DUO Pocket Charger Button for 4 seconds, then release; Holder Status Lights and Pocket Charger Status Lights will turn on slowly.

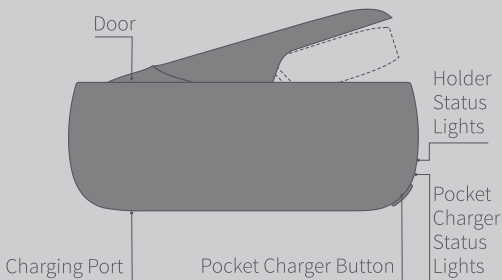


## CHARGE HOLDER

Insert IQOS 3 DUO Holder into the IQOS 3 DUO Pocket Charger, then close door to charge.

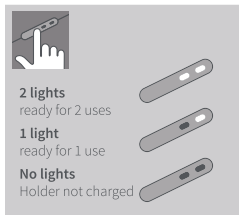
Holder Status Light will show Holder charge level.

## IQOS 3 DUO Pocket Charger\*



\*IQOS 3 DUO is compatible with IQOS 3

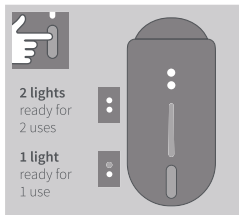
## Check Holder Status



### CHECK HOLDER STATUS

Press and release the Holder Button to check status.

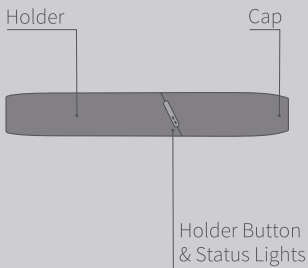
Holder Lights indicate IQOS 3 DUO Holder battery level.



### CHECK HOLDER STATUS ON IQOS 3 DUO POCKET CHARGER

Press and release Pocket Charger Button to check IQOS 3 DUO Holder battery level.

## IQOS 3 DUO Holder\*

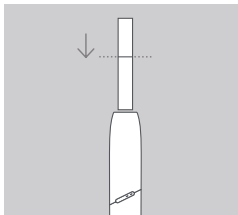


# How to use your IQOS 3 DUO



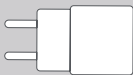
## CHECK HOLDER STATUS ON IQOS 3 POCKET CHARGER

Press and release Pocket Charger Button to check IQOS 3 DUO Holder battery level.

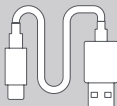


## 1. INSERT HEATSTICK™

Insert and gently press the HeatStick to the line on filter with filter facing outside.



Power Adaptor



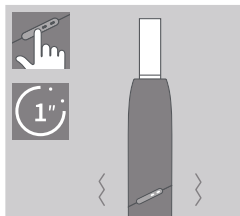
Charging Cable



IQOS Cleaning Tool

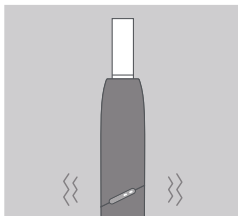


IQOS Cleaning Sticks



## 2. START HEATING

Press Holder Button until IQOS 3 DUO Holder vibrates and Light(s) pulses white.



## 3. BEGIN USE

Start using once IQOS 3 DUO Holder vibrates twice.

## CUSTOMER CARE

For the full user guide and Customer Care visit [www.iqos.com](http://www.iqos.com)

IQOS  
**CARE+PLUS**

Extended support services for IQOS user

[www.iqos.com/careplus](http://www.iqos.com/careplus)\*\*

\*\* IQOS CARE PLUS may not be available in your country.

## ENGAGE WITH IQOS

Download the IQOS Connect App on Google Play to learn more about IQOS\*



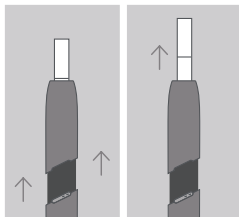
\*Google Play and the Google Play Logo are trademarks of Google LLC.

\* IQOS Connect App may not be available in your country.



#### 4. NEARLY COMPLETE

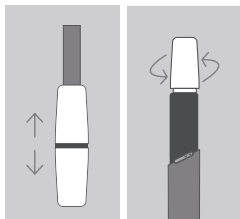
To signal the last 30 seconds or last 2 puffs, IQOS 3 DUO Holder will vibrate twice with Light(s) pulsing white.



#### 5. REMOVE HEATSTICK™

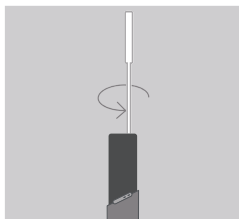
Slide Cap upward and then remove used HeatStick.

## How to clean Holder



#### 1. USE IQOS CLEANING TOOL

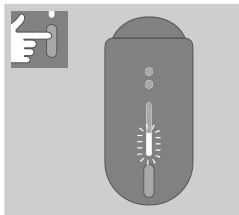
Slide Cap upward and remove completely. Wait for device to cool down, insert IQOS Cleaning Tool and rotate gently.



#### 2. USE IQOS CLEANING STICK

Insert IQOS Cleaning Stick to wipe inside of the holder. Do not touch the blade with the IQOS Cleaning Stick.

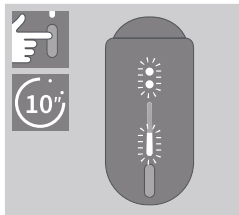
## Quick Tips



### CHECK POCKET CHARGER STATUS

Press and release Pocket Charger Button, to check battery level.

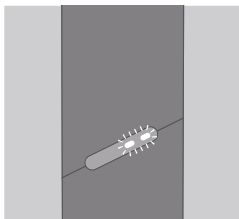
Lights will turn on to indicate battery status.



### TO RESET

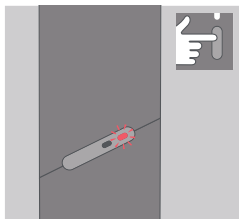
Press Pocket Charger Button until lights fade out, then release.

All Status Lights will turn OFF, blink twice, and progressively fade in, to confirm a RESET.



### LIGHTS BLINK WHITE TWICE

IQOS is outside operating temperature range (0°C-50°C) or Holder needs to be inserted in Pocket Charger with door closed until it is fully charged.



### LIGHT BLINKS RED

Reset IQOS 3 DUO.  
If red light blinking persists, contact Customer Care.